Respondents Profiles

Click on the Academic Year filter to view the profile for each year.
Hover on each of the bars to see more details, such as; the number of respondents for each category.
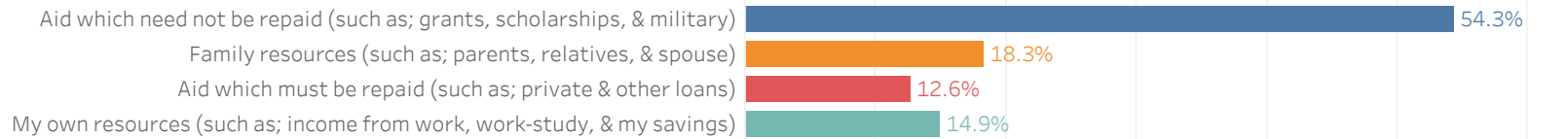
Total Respondents, by Academic Year

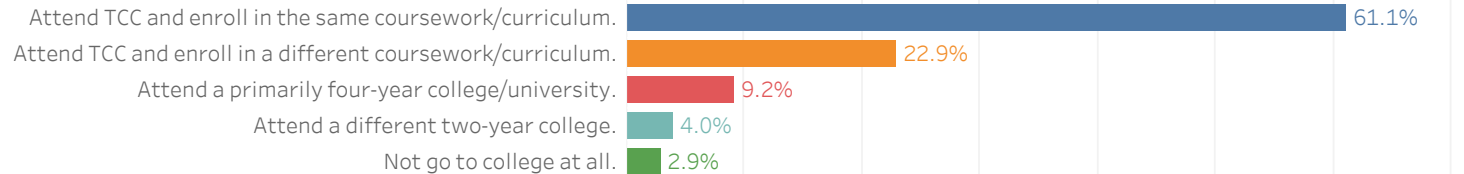| 2017-2018	2018-2019	2019-2020	2020-2021
450	502	42	180

Select the Academic Year
2020-2021

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.
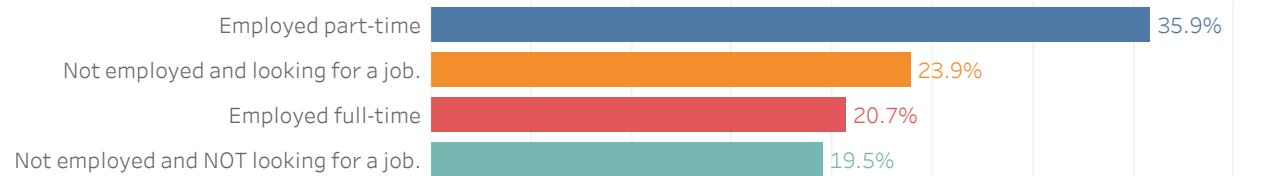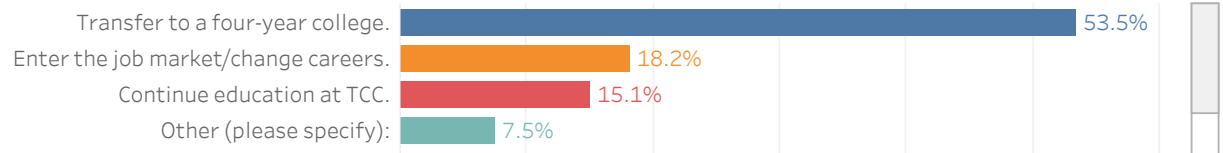
Funding source profile

Category	Percentage
Aid which need not be repaid (such as; grants, scholarships, & military)	54.3%
Family resources (such as; parents, relatives, & spouse)	18.3%
Aid which must be repaid (such as; private & other loans)	12.6%
My own resources (such as; income from work, work-study, & my savings)	14.9%

Academic career choice - given an opportunity to start education all over again.

Category	Percentage
Attend TCC and enroll in the same coursework/curriculum.	61.1%
Attend TCC and enroll in a different coursework/curriculum.	22.9%
Attend a primarily four-year college/university.	9.2%
Attend a different two-year college.	4.0%
Not go to college at all.	2.9%

Current employment status

Category	Percentage
Employed part-time	35.9%
Not employed and looking for a job.	23.9%
Employed full-time	20.7%
Not employed and NOT looking for a job.	19.5%

Immediate plans following completion

Category	Percentage
Transfer to a four-year college.	53.5%
Enter the job market/change careers.	18.2%
Continue education at TCC.	15.1%
Other (please specify):	7.5%

Experience

the weighted averages for each of the statements (based on a likert scale of 1 through 5):

Hover on each of the bars to see more details such as the number of respondents for each category.

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19.
A lot of our processes (such as instruction modality, application for graduation, etc) were and
continue to be significantly impacted as the college seeks to best support both students and employees.

Legend: ■ Not applicable ■ Strongly disagree ■ Disagree ■ Neutral ■ Agree ■ Strongly agree

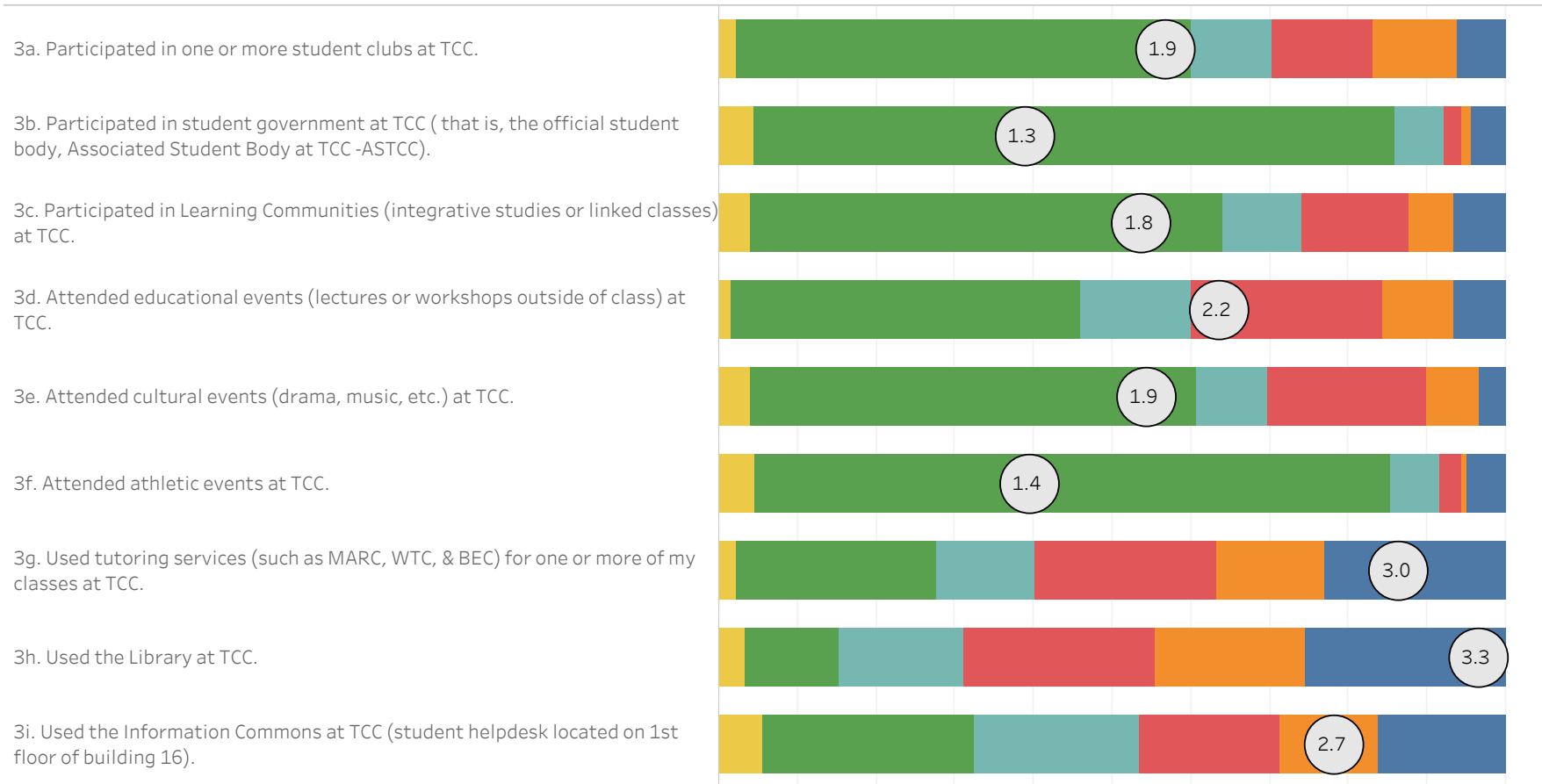| Statement	Score
2a. I feel well prepared for my next step — continuing my education (taking higher division coursework), work, or both.	4.3
2b. I have participated in meaningful learning experiences at TCC .	4.4
2c. I have received high quality instruction in the face-to-face classroom at TCC.	4.3
2d. I have received high quality instruction in laboratory settings at TCC .	4.1
2e. I have received high quality instruction in field work or practicum settings.	4.1
2f. I have received high quality instruction in eLearning (hybrid or online) courses through TCC.	4.1
2g. I would recommend TCC to a friend/potential student.	4.4
2h. I have been treated with respect as a learner at TCC.	4.5
2i. I knew where to go when I had a problem related to academics (such as; struggling in class & having other outside commitmen	4.3
2j. I knew where to go when I had a problem related to services (such as; getting registered, computer issues, parking, booksto	4.3
2k. My college education at TCC has improved the quality of my life.	4.3
2l. TCC has provided a learning environment that is free of	

Engagement

The students indicated how often they had been engaged with the following. Please note, the values in the circle indicate the weighted averages for each of the statements (based on a likert scale of 1 through 5):

Hover on each of the bars to see more details such as the number of respondents for each category

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.
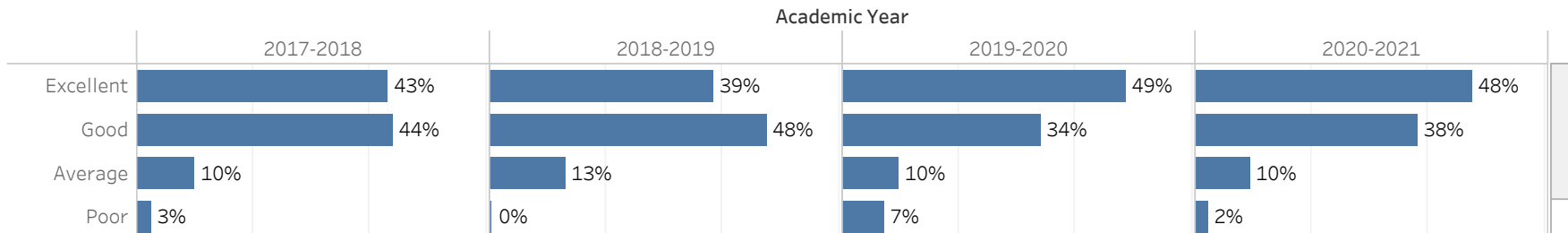
Select the Academic Year
2020-2021

Legend:
- Not applicable (yellow)
- Never (green)
- Rarely (teal)
- Occasionally (red)
- Often (orange)
- Very often (blue)

Statement	Weighted Average
3a. Participated in one or more student clubs at TCC.	1.9
3b. Participated in student government at TCC (that is, the official student body, Associated Student Body at TCC -ASTCC).	1.3
3c. Participated in Learning Communities (integrative studies or linked classes) at TCC.	1.8
3d. Attended educational events (lectures or workshops outside of class) at TCC.	2.2
3e. Attended cultural events (drama, music, etc.) at TCC.	1.9
3f. Attended athletic events at TCC.	1.4
3g. Used tutoring services (such as MARC, WTC, & BEC) for one or more of my classes at TCC.	3.0
3h. Used the Library at TCC.	3.3
3i. Used the Information Commons at TCC (student helpdesk located on 1st floor of building 16).	2.7

Learning Outcomes

There are 6 measurable outcomes for all students who complete a degree at TCC. These outcomes are called Degree Learning Outcomes. Note that the values in the circle indicate the weighted averages for each of the statements (based on a likert scale of 1 through 5):

Hover on each of the bars to see more details such as the number of respondents for each category

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.

Select the Academic Year
2020-2021

How confident are you that you can:

Legend: ■ Not at all   ■ Somewhat   ■ Moderately   ■ Very   ■ Absolutely

Statement	Value
8a. Demonstrate a basic knowledge of each of the distribution areas (Written Communication, Humanities, Quantitative Skills, Na	4.3
8b. Listen, speak, read, and write effectively and use nonverbal and technological means to make connections between self and o	4.4
8c. Compare, analyze and evaluate information and ideas to solve problems.	4.4
8d. Locate, evaluate, retrieve and ethically use relevant and current information of appropriate authority for academic or, as	4.3
8e. Demonstrate successful application of an interdependent, diverse, and multicultural worldview through collaborative engagem	4.3
8f. Demonstrate an understanding of what constitutes responsible and ethical behavior toward individuals, the community, and th	4.5

Overall Experience

Please indicate your overall experience at TCC (Take into account all aspects of the college - such as; classes, faculty, social climate, and student services (e.g. registration, advising, & early learning center):

Academic Year

	2017-2018	2018-2019	2019-2020	2020-2021
Excellent	43%	39%	49%	48%
Good	44%	48%	34%	38%
Average	10%	13%	10%	10%
Poor	3%	0%	7%	2%

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.

Why did you rate your overall experience at TCC as "poor" or "very poor"?

	2017-2018 (N=21)	2018-2019 (N=17)	2019-2020 (N=5)	2020-2021 (N=14)
Faculty/staff (miscommunication, ru..	33%	24%	40%	
Structure and curriculum of program		12%	20%	
Other	33%	29%	20%	
Campus services (e.g. advising, registration, ..	14%	29%	20%	
Technology (network)	5%			
Personal	5%			
Food options	5%	6%		
COVID-19				
Classes	5%			
Admnistration				

Achieving educational goals

Have you achieved your educational goal(s) at TCC?
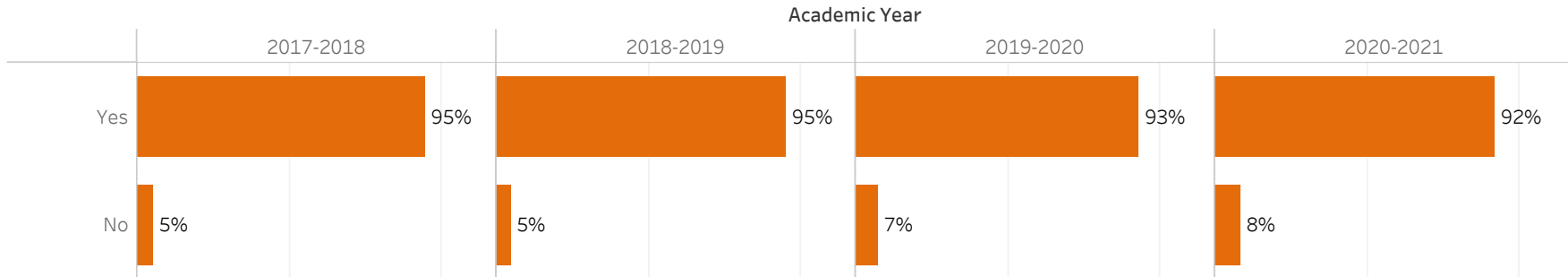
Academic Year

	2017-2018	2018-2019	2019-2020	2020-2021
Yes	95%	95%	93%	92%
No	5%	5%	7%	8%

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.

If you answered "No", what could TCC have done to help you achieve your educational goal(s)?

	2017-2018 (N=16)	2018-2019 (N=17)	2019-2020 (N=3)	2020-2021 (N=10)
Nothing/personal/other/NA/COVID lockdown	38%	59%	67%	50%
Better support (advising, understanding curriculum, losing funding, credits transfer, etc.)	19%	35%	33%	30%
Faculty/staff (turnover, etc.)	6%			10%
Better program/classes	25%	6%		10%
Better campus services/resources (funding, etc.)	13%			0%

The best thing about attending TCC

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.

	2017-2018 (N=463)	2018-2019 (N=477)
Faculty/Instructors	24%	25%
Welcoming/friendly/Accepting/Relaxed/Respectful/Safe environment/atmosphere, College culture, support system/relationships, & sense of community/belonging/matte..	12%	13%
Resources, services, & support (study spaces, tutoring services, veteran services, events, international students, etc.)	9%	9%
Staff	8%	9%
Opportunities (general opportunities, running start, get involved, growth/independence, meeting new people, learning new things)	2%	8%
Programs, curriculum, & classes (classroom delivery format-online, in-person, etc, small classes, flexibility of classes, quality of education, learning experience, college experie..	17%	14%
Other	4%	1%
Well-maintained campus (gorgeous, modern, grounds, etc)		
Ease of navigation (classes, technology, campus layout, etc.)	1%	1%
Cost	5%	2%
Convinience/location/Proximity	3%	3%
Students/Peers/Friends/Like-minded people	7%	6%
Independence	1%	2%
Food options	0%	1%
Diversity (respect, acceptance, tolerance, diverse faculty/staff, students)	5%	4%
Achieve my goals	2%	3%

2017-2018 (N=463), 2018-2019 (N=477), 2019-2020 (N=35) and 2020-2021 (N=185) broken down by The best thing about attending TCC.

The best thing about attending TCC

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.

	2019-2020 (N=35)	2020-2021 (N=185)
Faculty/Instructors	26%	30%
Welcoming/friendly/Accepting/Relaxed/Respectful/Safe environment/atmosphere, College culture, support system/relationships, & sense of community/belonging/matte..	14%	12%
Resources, services, & support (study spaces, tutoring services, veteran services, events, international students, etc.)	14%	6%
Staff	11%	9%
Opportunities (general opportunities, running start, get involved, growth/independence, meeting new people, learning new things)	11%	6%
Programs, curriculum, & classes (classroom delivery format-online, in-person, etc, small classes, flexibility of classes, quality of education, learning experience, college experie..	6%	16%
Other	6%	2%
Well-maintained campus (gorgeous, modern, grounds, etc)	3%	2%
Ease of navigation (classes, technology, campus layout, etc.)	3%	2%
Cost	3%	3%
Convinience/location/Proximity	3%	2%
Students/Peers/Friends/Like-minded people		6%
Independence		
Food options		
Diversity (respect, acceptance, tolerance, diverse faculty/staff, students)		4%
Achieve my goals		1%

2017-2018 (N=463), 2018-2019 (N=477), 2019-2020 (N=35) and 2020-2021 (N=185) broken down by The best thing about attending TCC.

The biggest challenge as a TCC student

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.

	2017-2018 (N=363)	2018-2019 (N=505)	2019-2020 (N=34)	2020-2021 (N=149)
School/school work (assignments/homework, classwork, deadlines, schedules,..	4%	18%	41%	19%
Time Management/Finding balance/Staying on top of it/ Balancing commitmen..	15%	17%	26%	17%
Experience: First experience, new experience, adjusting to new experience, na..	2%	6%	9%	7%
Staff (Administration, Advisors, stability/turnover, etc.)	1%	3%	6%	3%
Personal: Understanding the purpose of education, Overcoming personal obst..	7%	7%	3%	7%
Other/N/A	7%	4%	3%	3%
Faculty	5%	4%	3%	5%
Discrimination (harrasment, racism, age, gender, etc.)			3%	1%
Cost/Finances/Financial aid/scholarships	11%	4%	3%	4%
Communication, language barrier, English as a second language, mis-communi..	4%	4%	3%	5%
Work	1%	4%		1%
Website	1%			1%
Understanding future prospects/Job prospects/ applying skills in field of study	1%	0%		1%
Two year college experience	1%	3%		
Transportation/ Toll bridge/Traffic	2%	2%		1%
Time away from family/loved ones	1%			
Technology (portal, ctcLink, canvas, & multiple systems)	2%	1%		1%
Technology (network, electric outlets, etc.)	2%	1%		
Sexual harassment		0%		
Services (tutoring, advising, office hours, off-campus resources,student affair..	4%	3%		4%
Sense of community, sense of belonging, teamwork, group work, study partne..	3%	2%		4%
Registration	1%	0%		
Programs and Classes (Program changes/requirements, Class clarity, Scheduli..	12%	8%		1%
Parking/Distance between buildings	10%	4%		1%
Motivation/Staying motivated/Stick to it	2%	1%		1%

2017-2018 (N=363), 2018-2019 (N=505), 2019-2020 (N=34) and 2020-2021 (N=149) broken down by The biggest challenge as a TCC student.

The biggest challenge as a TCC student

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.

	2017-2018 (N=363)	2018-2019 (N=505)	2019-2020 (N=34)	2020-2021 (N=149)
Housing/Shelter/Stable home	0%			
Food options	1%	0%		
Family life		2%		2%
Disability				1%
COVID-19 pandemic (adjusting, switching to online classes, mental health)				13%

2017-2018 (N=363), 2018-2019 (N=505), 2019-2020 (N=34) and 2020-2021 (N=149) broken down by The biggest challenge as a TCC student.

What advice would you give other students to help them succeed at TCC?

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.

	2017-2018 (N=421)	2018-2019 (N=532)	2019-2020 (N=40)
Use resources (Ask questions, ask for help, tutoring center, office hours, counselors, don't be afraid, communicate, apply yourself, faculty, staff, wait..	32%	30%	28%
Manage time (don't procastinate, plan/use planner, work-life balance, be on time, parking, set goals, and stick to them)	14%	15%	25%
Keep up your schoolwork (credits transfer,do homework/assignments, take classes seriously/study hard, never miss class, due dates, go to class, stay o..	9%	17%	10%
Virtues (conscientious, honest, true to self, fulfil destiny, focus on your goals/reach for your dreams, be attentive, disciplined, be confident, show up..	10%	8%	8%
Positive attitude (You can do it, its more than education, don't give up, give your best, believe in yourself, enjoy learning, have fun, embrace the culture/..	8%	9%	8%
Study (study, study groups, etc.)	11%	6%	5%
Funds (Apply for scholarships, financial aid, etc)	2%	0%	5%
Exercise	0%	0%	5%
Be involved (make connections, be engaged, make friends, campus activities, clubs, etc.)	8%	6%	5%
Leave TCC (transfer to another school, attend somewhere else)		0%	3%
Second opinion (Validate, verify, ascertain, confirm, check, know major, talk to other students/advisors, etc.)	2%	4%	
Research your instructors	2%	3%	
Other/N/A	2%	1%	
Learn how to learn	0%	1%	
Drop the class	0%		
COVID 19			

2017-2018 (N=421), 2018-2019 (N=532), 2019-2020 (N=40) and 2020-2021 (N=184) broken down by What advice would you give other students to help them succeed at TCC?.

What advice would you give other students to help them succeed at TCC?

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.

	2020-2021 (N=184)
Use resources (Ask questions, ask for help, tutoring center, office hours, counselors, don't be afraid, communicate, apply yourself, faculty, staff, wait..	41%
Manage time (don't procastinate, plan/use planner, work-life balance, be on time, parking, set goals, and stick to them)	9%
Keep up your schoolwork (credits transfer,do homework/assignments, take classes seriously/study hard, never miss class, due dates, go to class, stay o..	7%
Virtues (conscientious, honest, true to self, fulfil destiny, focus on your goals/reach for your dreams, be attentive, disciplined, be confident, show up..	13%
Positive attitude (You can do it, its more than education, don't give up, give your best, believe in yourself, enjoy learning, have fun, embrace the culture/..	13%
Study (study, study groups, etc.)	4%
Funds (Apply for scholarships, financial aid, etc)	2%
Exercise	
Be involved (make connections, be engaged, make friends, campus activities, clubs, etc.)	5%
Leave TCC (transfer to another school, attend somewhere else)	2%
Second opinion (Validate, verify, ascertain, confirm, check, know major, talk to other students/advisors, etc.)	1%
Research your instructors	3%
Other/N/A	2%
Learn how to learn	1%
Drop the class	
COVID 19	1%

2017-2018 (N=421), 2018-2019 (N=532), 2019-2020 (N=40) and 2020-2021 (N=184) broken down by What advice would you give other students to help them succeed at TCC?.

If you could change one thing about your experience at TCC, what would it be?

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.

	2017-2018 (N=351)	2018-2019 (N=417)	2019-2020 (N=21)	2020-2021 (N=132)
Classes/courses (additonal, options, take with different instructors, core classes, difficult classes, Unfair grades, Grades/attendance policy, assignments, scheduling, order taken, class loads, differe..	14%	12%	25%	15%
Be more involved (student life, other students, social, events, clubs, etc.)	13%	13%	21%	10%
Personal (studied harder, believed in self, figured out my goal(s), procrastinate less, started sooner, focus more, personal choices, health, plan ahead, etc.)	18%	19%	14%	7%
Nothing/None	17%	16%	11%	17%
N/A/Other	5%	5%	11%	3%
Time management	4%	3%	7%	2%
Staff (turnover, advising/advising, tutors	1%	2%	7%	
Program requirements (credit transfers, transfer requirements, different program	6%	4%	4%	3%
Work (work study, internship, etc.)	1%	1%		
Unethical and inappropriate behavior (Process for reporting, training, etc.)	1%			
Technology (ctcLink, canvas, etc.)	1%	2%		1%
Resources (parking, seeking help, asking questions, used more, second opinion, accesible campus	10%	11%		5%
Funds (more financial aid, not take loans, more scholarships	3%	3%		5%
Food (free, acceptance of food stamps, options, etc.)	1%	2%		
Faculty (different instructor, etc)	4%	4%		4%

2017-2018 (N=351), 2018-2019 (N=417), 2019-2020 (N=21) and 2020-2021 (N=132) broken down by If you could change one thing about your experience at TCC, what would it be?.

If you could change one thing about your experience at TCC, what would it be?

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.

	2017-2018 (N=351)	2018-2019 (N=417)	2019-2020 (N=21)	2020-2021 (N=132)
Diversity, equity, and inclusion	1%	1%		1%
Decision to attend: Continue at TCC, Not attend TCC, attend another college				4%
COVID-19				20%

2017-2018 (N=351), 2018-2019 (N=417), 2019-2020 (N=21) and 2020-2021 (N=132) broken down by If you could change one thing about your experience at TCC, what would it be?.

Please share any additional comments or suggestions:

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.

	2017-2018 (N=157)	2018-2019 (N=247)
Resources/departments (better parking, more support, career choice support, scholarships, grants, financial aid, equity & fairness etc.)	10%	15%
People (faculty, staff, more instructor surveys, training)	16%	15%
Education (the quality, achieving my goal(s), the (wonderful) program(s), school is cool, add more classes, class lengths, options, registration, expectations, right balance, groupwork, alignment with transfer institutions, and excited to continue).	19%	18%
TCC community (friendly, beautiful, felt at home, current, the support, friendships, inclusive environment, proud, special	19%	12%
Thank you, enjoyed, love it!, great time, TCC is the best/best experience, would do it all over again, hope to return, appreciate TCC, proud graduate	8%	6%
Communication (listening to the students etc.)		4%
N/A/None/Nothing/Other	22%	21%
Technology (wifi, Canvas use	1%	2%
Personal (drive, passion, motivation, stay focussed, etc.)	5%	3%
Food options		2%
Diversity (older students, working students, more BIPOC instructors)	1%	2%
COVID-19		

2017-2018 (N=157), 2018-2019 (N=247), 2019-2020 (N=21) and 2020-2021 (N=73) broken down by Please share any additional comments or suggestions:.

Please share any additional comments or suggestions:

Note: 2019-2020 and 2020-2021 were particularly difficult years especially due to COVID 19. A lot of our processes (such as instruction modality, application for graduation, etc) were and continue to be significantly impacted as the college seeks to best support both students and employees.

	2019-2020 (N=21)	2020-2021 (N=73)
Resources/departments (better parking, more support, career choice support, scholarships, grants, financial aid, equity & fairness etc.)	24%	8%
People (faculty, staff, more instructor surveys, training)	19%	19%
Education (the quality, achieving my goal(s), the (wonderful) program(s), school is cool, add more classes, class lengths, options, registration, expectations, right balance, groupwork, alignment with transfer institutions, and excited to continue).	19%	7%
TCC community (friendly, beautiful, felt at home, current, the support, friendships, inclusive environment, proud, special	14%	5%
Thank you, enjoyed, love it!, great time, TCC is the best/best experience, would do it all over again, hope to return, appreciate TCC, proud graduate	10%	25%
Communication (listening to the students etc.)	10%	
N/A/None/Nothing/Other	5%	21%
Technology (wifi, Canvas use		1%
Personal (drive, passion, motivation, stay focussed, etc.)		1%
Food options		
Diversity (older students, working students, more BIPOC instructors)		3%
COVID-19		5%

2017-2018 (N=157), 2018-2019 (N=247), 2019-2020 (N=21) and 2020-2021 (N=73) broken down by Please share any additional comments or suggestions:.