

STUDENT SERVICES WINTER 2022 SCHEDULE

IP = IN PERSON | OL = ONLINE | PA = PHONE AVAILABILITY

DEPARTMENT/OFFICE		MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
ACCESS SERVICES	IP		10am - 5pm	10am - 5pm		
	OL	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 4:30pm
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 4:30pm
CONTACT INFO		Email: access@tacomacc.edu Phone: 360-504-6357 (call or text)				
ADULT BASIC ED/ESL/HS + (BEDA)	IP			10am - 5pm		
	OL	9am - 4pm	9am - 4pm	9am - 4pm	9am - 4pm	N/A
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 4:30pm
CONTACT INFO		Email: basicskills@tacomacc.edu Phone: 253-566-5144				
ADVISING	IP		10am - 5pm	10am - 5pm		
	OL	9am - 4pm	9am - 4pm	9am - 4pm	9am - 4pm	
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
ZOOM LINK		https://tacomacc-edu.zoom.us/j/8811820140				
CONTACT INFO		Email: advising@tacomacc.edu Phone: 253-566-6091				
ART GALLERY	IP	9:30am - 4pm	9:30am - 4pm	9:30am - 4pm	9:30am - 4pm	
	OL	N/A	N/A	N/A	N/A	N/A
	PA	9:30am - 4pm	9:30am - 4pm	9:30am - 4pm	9:30am - 4pm	N/A
CONTACT INFO		Email: jolson@tacomacc.edu Phone: 253-460-4306				
ARTS, HUMANITIES & SOCIAL SCIENCES	IP	N/A	N/A	N/A	N/A	N/A
	OL	N/A	N/A	N/A	N/A	N/A
	PA	9am - 4pm	9am - 4pm	9am - 4pm	9am - 4pm	N/A
CONTACT INFO		John Falskow: 253-460-4374, Denise Levine: 253-566-5069, Chris Betz: 253-566-5280				
CONTACT INFO		Email: jfalskow@tacomacc.edu Email: dlevine@tacomacc.edu Email: cbetz@tacomacc.edu				
ASSESSMENT & PLACEMENT CENTER	IP	N/A	N/A	N/A	N/A	N/A
	OL	N/A	N/A	N/A	N/A	N/A
	PA	N/A	N/A	N/A	N/A	N/A
CONTACT INFO		Email: placement@tacomacc.edu Phone: 253-566-5158				
ATHLETICS GYM	IP					
	OL					
	PA					
CONTACT INFO		Email: jolson@tacomacc.edu Phone: 253-460-4306				
CAMPUS PUBLIC SAFETY	IP	24/7	24/7	24/7	24/7	24/7
	OL	N/A	N/A	N/A	N/A	N/A
	PA	24/7	24/7	24/7	24/7	24/7
CONTACT INFO		Phone: 253-566-5111 (911 in an emergency or use Blue Light Towers)				
CAREER CENTER	IP	N/A	N/A	N/A	N/A	N/A
	OL	9am - 4pm	9am - 4pm	9am - 4pm	9am - 4pm	N/A
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
BOOK APPOINTMENT		https://outlook.office365.com/owa/calendar/CareerCenter1@testtacomacc.onmicrosoft.com/bookings/				

DEPARTMENT/OFFICE		MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
CONTACT INFO		Email: nwillkerson@tacomacc.edu Phone: 253-566-5191				
CASA/MECA	IP	By Appointment				
	OL	By Appointment				
	PA	9am - 3:30pm	9am - 3:30pm	9am - 3:30pm	9am - 3:30pm	9am - 3:30pm
CONTACT INFO		Email: amancoa@tacomacc.edu Phone: 253-566-5112				
CASHIER'S OFFICE	IP		10am - 5pm	10am - 5pm		
	OL	N/A	N/A	N/A	N/A	N/A
	PA	9am - 4pm	N/A	N/A	9am - 4pm	N/A
CONTACT INFO		Email: sfs@tacomacc.edu Phone: 253-566-6083 or 253-566-6084				
CERTIFICATION & TESTING CENTER	OPEN					
	Information: Open for the following: Person VUE testing and Remote TEAS testing. All other testing is not being held at this time.					
CONTACT INFO		Please contact your vendor.				
COLLEGE HOUSING ASSISTANCE PROGRAM (CHAP)	IP		10am - 5pm	10am - 5pm		
	OL	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
CONTACT INFO		Email: sharper@tacomacc.edu Phone: 253-566-5210				
COMMUNICATION & TRANSITIONAL STUDIES	IP	N/A	N/A	N/A	N/A	N/A
	OL	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
CONTACT INFO		Phone: 253-566-5210				
CONTINUING EDUCATION	IP	N/A	N/A	N/A	N/A	N/A
	OL	N/A	N/A	N/A	N/A	N/A
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
CONTACT INFO		Phone: For advising: 253-566-5210, Melody Griggs For general Gig Harbor questions: 253-460-2424				
CONTACT INFO		Email: continuingeducation@tacomacc.edu Advising: mgriggs@tacomacc.edu				
COUNSELING	IP	N/A	N/A	N/A	N/A	N/A
	OL	9am - 6pm	9am - 6pm	9am - 6pm	9am - 6pm	9am - 5pm
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
SCHEDULE AN APPOINTMENT		https://outlook.office365.com/owa/calendar/TCCounseling1@testtacomacc.onmicrosoft.com/bookings/				
CONTACT INFO		Nigeria Bell: nbell@tacomacc.edu Kathy Brown: kbrown@tacomacc.edu Veronica Garcia: vgarcia@tacomacc.edu Lexie Generous: agenerous@tacomacc.edu James Mendoza: jmendoza@tacomacc.edu Mary Pedersen: mpedersen@tacomacc.edu				
DEDICATED TUTORING (DT)	Status: Available both online and in person, depending on course.					
	INFORMATION: Dedicated Tutors are available to support students in their assigned SI supported courses via Zoom app or Canvas, depending on if the course is online or has a face-to-face meeting.					
	ONLINE TUTORING AND DROP-IN HOURS: Check your course canvas to see if you have a Dedicated Tutor assigned to your course. For information about Dedicated Tutoring or drop-in hours, please refer to your course's Canvas classroom and/or the course instructor.					
CONTACT INFO		Email: eutz@tacomacc.edu or mlee@tacomacc.edu Phone: 253-566-5383				

DEPARTMENT/OFFICE		MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
EARLY LEARNING CENTER	Status: Available both online and in person, depending on course.					
	<ul style="list-style-type: none"> • Infant room is closed, accepting children 1 year – 5 years not yet in Kindergarten • Open to work study and practicum students who have current cleared MERIT background check, and meet health criteria with documents available • CLOSED to PUBLIC and TCC students (outside of our currently enrolled and attending families) (When the college opens to all, we will) • Tours must be scheduled in advance • Sign up for our waitlist through the college website • Increased health screenings and Health Policy procedures in effect • Classroom specific play activities altered to support health and safety • Specific procedures in place to minimize home to school items • Child drop off and pick up is directed to mitigate germ sharing • Increased outside open-air play for children, rain or shine 					
	INFORMATION: Dedicated Tutors are available to support students in their assigned SI supported courses via Zoom app or Canvas, depending on if the course is online or has a face-to-face meeting.					
	ONLINE TUTORING AND DROP-IN HOURS: Check your course canvas to see if you have a Dedicated Tutor assigned to your course. For information about Dedicated Tutoring or drop-in hours, please refer to your course’s Canvas classroom and/or the course instructor.					
ZOOM LINK	ZOOM calls with us are available					
CONTACT INFO	253-566-6020 Renee Hernandez Greenfield (leave message) or 253-460-4475 Tanya Overton (leave message) <ul style="list-style-type: none"> • Renee Hernandez Greenfield rhernandezgreenfield@tacomacc.edu (Program Manager) • Tanya Overton toverton@tacomacc.edu (Assistant Director) • Angela Wheeler awheeler@tacomacc.edu (Program Assistant) Tours, general questions • Rosealtha Schlitzkus rschlitzkus@tacomacc.edu (Family Support/Case Management) ECEAP, Early Head Start, Triple P questions • Akiko Tanabe atanabe@tacomacc.edu (Office Clerk) 					
Search for us on Facebook at “Early Learning Center at TCC” for updates. We will always take donations of size medium and large disposable gloves, disposable adult paper masks, disposable child size paper masks.						

DEPARTMENT/OFFICE		MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
E-LEARNING MEDIA SERVICES	IP	9am - 5pm	9am - 5pm	9am - 5pm	9am - 5pm	9am - 5pm
	These hours will begin on the first day of Fall term, Sept. 20					
	Students can drop-in and talk to the Media team, work on projects, or schedule appointments as needed.					
	E-LEARNING FALL 2021: SEE INFO COMMONS					
	TO SCHEDULE A SESSION: call: 253-655-5176 or email support@tacomacc.edu					
	TO RESERVE A LAPTOP: Reserve and pickup an available laptop from the Library or Information Commons. Book a laptop or equipment.					
	NOTE: Appointments must be scheduled in advance with eLearning. The Information Commons will not admit drop-in or unscheduled visitors. Contact eLearning for more details.					
	INFORMATION:					
	TCC eLearning provides remote student support, via a comprehensive Knowledge Base and live eLearning Support Team. If you need help with any of the following, please don't hesitate to contact us:					
	<ul style="list-style-type: none"> • Help with online course navigation • Password update support • Technical support for students • Assistance with submitting assignments online in the classroom tool, Canvas • Multi Media services –provide equipment and editing assistance to complete media assignments or set-up video conferencing 					
TCC SUPPORT SITE :						
Our TCC Support Site can help you find answers to common questions and issues, and is available 24/7. You can search for help with Canvas, Office 365, email, TCC Portal, and ctcLink here. You can also file a support ticket to get help with a specific issue from our eLearning Support Team .						
eLEARNING SUPPORT TEAM:						
If you have a technical support question that can't be answered via our support site, you can email support@tacomacc.edu and someone from our support team will get back to you.						
CONTACT INFO		Email: support@tacomacc.edu Technical support: 253-566-5176				
ENROLLMENT SERVICES	IP		10am - 5pm	10am - 5pm		
	OL	9am - 4pm	9am - 4pm	9am - 4pm	9am - 4pm	9am - 4pm
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
ZOOM LINK		https://tacomacc-edu.zoom.us/j/4780609591				
CONTACT INFO		Email: enrollmentservices@tacomacc.edu Phone: 253-566-5325				
ENTRY SERVICES/ OUTREACH	IP		10am - 5pm	10am - 5pm		
	OL	9am - 4pm	N/A	N/A	9am - 4pm	N/A
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
ZOOM LINK		https://tacomacc-edu.zoom.us/j/99673150004				
CONTACT INFO		Email: outreachservices@tacomacc.edu Phone: 253-566-6042				
EQUITY, DIVERSITY & INCLUSION (EDI)	IP	N/A	N/A	N/A	N/A	N/A
	OL	9 am - 5 pm	9 am - 5 pm	9 am - 5 pm	9 am - 5 pm	9 am - 5 pm
	PA	N/A	N/A	N/A	N/A	N/A
CONTACT INFO		Email: edi@tacomacc.edu				

DEPARTMENT/OFFICE		MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
FACULTY RESOURCE CENTER	IP	Not staffed. Self-service.				
	OL	N/A	N/A	N/A	N/A	N/A
	PA	9am - 4pm	9am - 4pm	9am - 4pm	9am - 4pm	N/A
CONTACT INFO		Email: cbetz@tacomacc.edu Phone: 253-566-5280				
FINANCIAL AID	IP		10am - 5pm	10am - 5pm		
	OL	9am - 4pm	12pm - 3pm & 4pm - 5pm	By Appointment	9am - 4pm	10am - 1pm & 3pm - 5pm
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
ZOOM LINK		https://tacomacc-edu.zoom.us/j/84755019920				
CONTACT INFO		Email: faid@tacomacc.edu Phone: 253-566-5080				
FOOD PANTRY	IP	Please contact the coordinator				
	OL	Please contact the coordinator				
	PA	For more information, visit https://www.tacomacc.edu/tcc-life/campus-services/food-pantry				
CONTACT INFO		Email: cwheeler@tacomacc.edu				
FRESH START	IP	By appointment with advisor: For Jayme Crumpton : https://calendly.com/fresh-crumpton/30min For Matt Feldbush : https://calendly.com/mfeldbush/30min For Andrew Stricker : https://calendly.com/astricker-1/30min For Cennady Coleman : https://calendly.com/freshstart-coleman/30min For Amon Greene : Contact him directly via email at agreene@tacomacc.edu				
	OL	Zoom advising by appointment. Schedule with Calendly by individual advisor.				
	PA	8 am - 5 pm	8 am - 5 pm	8 am - 5 pm	8 am - 5 pm	8 am - 5 pm
ZOOM LINK		Zoom advising by appointment. Schedule with Calendly by individual advisor.				
CONTACT INFO		Email: freshstart@tacomacc.edu , tjones@tacomacc.edu , jcrumpton@tacomacc.edu Phone: 253-566-5086				
GIG HARBOR CAMPUS	IP		10am - 5pm	10am - 5pm		
	OL	N/A	N/A	N/A	N/A	N/A
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
CONTACT INFO		Phone: 253-460-2424				
HEALTH, BUSINESS & PROFESSIONAL SERVICES	IP		10am - 5pm	10am - 5pm		
	OL	10am - 3pm	N/A	10am - 3pm	10am - 3pm	N/A
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
ZOOM LINK		Zoom available by appointment				
CONTACT INFO		Email: tchbps@tacomacc.edu Phone: 253-566-5113				
HUMAN RESOURCES	IP	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
	OL	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
ZOOM LINK		Zoom available by appointment				
CONTACT INFO		Email: humanresources@tacomacc.edu Phone: 253-566-5109				
INFO COMMONS (COMPUTER LAB)	IP	10am - 7pm	10am - 7pm	10am - 7pm	10am - 7pm	
	OL	8am - 7pm	8am - 7pm	8am - 7pm	8am - 7pm	8am - 5pm
	PA	10am - 7pm	10am - 7pm	10am - 7pm	10am - 7pm	N/A

DEPARTMENT/OFFICE		MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
CONTACT INFO		Email: support@tacomacc.edu Phone: 253-566-5176				
INTERNATIONAL STUDENTS	IP		10am - 5pm	10am - 5pm		
	OL	8am - 5pm via email	8am - 5pm via email	8am - 5pm via email	8am - 5pm via email	8am - 5pm via email
	PA	N/A	10am - 5pm	10am - 5pm	N/A	N/A
CONTACT INFO		Email: jnewman@tacomacc.edu Phone: 253-566-5190				
LIBRARY	IP	10am - 7pm	10am - 7pm	10am - 7pm	10am - 7pm	
	OL	24/7 online research support				
	PA	10am - 7pm	10am - 7pm	10am - 7pm	10am - 7pm	N/A
CONTACT INFO		Email: library@tacomacc.edu Phone: 253-566-5087				
RUNNING START	IP	By appointment with advisor				
	OL	Zoom lobby MONDAY 9-11am & 12-3pm Zoom advising By appointment, schedule with assigned advisor				N/A
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
ZOOM LINK		Morning Session: https://tacomacc-edu.zoom.us/j/84478471220				
		Afternoon Session: https://tacomacc-edu.zoom.us/j/97251365985				
CONTACT INFO		Email: runstart@tacomacc.edu Phone: 253-566-6061				
SCIENCE, TECH, ENGINEERING & MATHEMATICS (STEM)	IP	N/A	N/A	N/A	N/A	N/A
	OL	N/A	N/A	N/A	N/A	N/A
	PA	9am - 4pm	9am - 4pm	9am - 4pm	9am - 4pm	N/A
CONTACT INFO		Phone: 253-566-3959				
CONTACT INFO		Email: mhagan@tacomacc.edu, pbunge@tacomacc.edu, kgulliford@tacomacc.edu				
STUDENT ENGAGEMENT	IP		10am - 5pm	10am - 5pm		
	OL	Appointment Only				
	PA	10am - 4pm	10am - 4pm	10am - 4pm	10am - 4pm	N/A
CONTACT INFO		Email: scmorgan@tacomacc.edu Phone: 253-566-5118				
SUPPLEMENTAL INSTRUCTION (SI)	IP	Fully Remote/Student Course Canvas in assigned courses				
	OL	Students check Canvas courses for Supplemental Instruction support and for hours.				
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
CONTACT INFO		Email: eutz@tacomacc.edu Phone: 253-566-5383				
TUTORING CENTER: BUSINESS EDUCATION CENTER (BEC)	IP	10am - 4pm	10am - 4pm	10am - 4pm	10am - 4pm	
	OL	10am - 8pm	10am - 8pm	10am - 8pm	10am - 8pm	10am - 4pm
	PA	10am - 4pm	10am - 4pm	10am - 4pm	10am - 4pm	N/A
TUTORING SUPPORT		https://tacomacc.instructure.com/enroll/RFP8PJ				
CONTACT INFO		Email: bec@tacomacc.edu, ccerny@tacomacc.edu Phone: 253-566-5145				
TUTORING CENTER: MATH ADVISING RESOURCE CENTER (MARC)	IP	10am - 4pm	10am - 4pm	10am - 4pm	10am - 4pm	
	OL	10am - 8pm	10am - 8pm	10am - 8pm	10am - 8pm	10am - 4pm
	PA	10am - 4pm	10am - 4pm	10am - 4pm	10am - 4pm	N/A
TUTORING SUPPORT		https://tacomacc.instructure.com/enroll/RFP8PJ				
CONTACT INFO		Email: marc@tacomacc.edu, spressley@tacomacc.edu Phone: 253-566-5145				

DEPARTMENT/OFFICE		MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
SCIENCE TUTORING AT THE WRITING & TUTORING CENTER (WTC)	IP				11am - 2pm	
	OL	10am - 8pm	10am - 8pm	10am - 8pm	10am - 8pm	10am - 4pm
	PA	10am - 4pm	10am - 4pm	10am - 4pm	10am - 4pm	N/A
TUTORING SUPPORT		https://tacomacc.instructure.com/enroll/RFP8PJ				
CONTACT INFO		Email: tutoring@tacomacc.edu , hurschel@tacomacc.edu , dkikuo@tacomacc.edu Phone: 253-566-6032				
TUTORING AT THE WRITING & SOCIAL SCIENCES (WTC)	IP	10am - 4pm	10am - 4pm	10am - 4pm	10am - 4pm	
	OL	10am - 8pm	10am - 8pm	10am - 8pm	10am - 8pm	10am - 4pm
	PA	10am - 4pm	10am - 4pm	10am - 4pm	10am - 4pm	N/A
TUTORING SUPPORT		https://tacomacc.instructure.com/enroll/RFP8PJ				
CONTACT INFO		Email: tutoring@tacomacc.edu , hurschel@tacomacc.edu , dkikuo@tacomacc.edu Phone: 253-566-6032				
VETERANS SERVICES	IP		10am - 5pm	10am - 5pm		
	OL	10am - 5pm	10am - 5pm	10am - 5pm	10am - 5pm	10am - 5pm
	PA	10am - 5pm	10am - 5pm	10am - 5pm	10am - 5pm	10am - 5pm
ZOOM LINK		Zoom by appointment				
CONTACT INFO		Email: va@tacomacc.edu Phone: 253-566-5081				
WORKFORCE EDUCATION	IP		10am - 5pm	10am - 5pm		
	OL	10am - 3pm	10am - 3pm	10am - 3pm	10am - 3pm	9am - 1pm
	PA	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm	8am - 5pm
ZOOM LINK		https://zoom.us/j/94203576830				
CONTACT INFO		Email: tccworkforce@tacomacc.edu Phone: 253-566-5188				